



**Nursing Care Quality Assurance Commission (NCQAC)
Workshop Meeting Minutes
July 7, 2022
8:00 AM- 5:00 PM**

Commission Members:

Laurie Soine PhD, ARNP, Chair
Yvonne Strader, RN, BSN, BSPA, MHA, Chair
Tiffany Randich, LPN, Vice-Chair
Helen Myrick, Public Member, Vice-Chair
Adam Canary, LPN, Secretary/Treasurer
Ella B. Guilford, MSN, M.Ed., BSN, RN
Dawn Morrell, RN, BSN, CCRN
MaiKia Moua, RN, BSN, MPH
Sharon Ness, RN
Kimberly Tucker PhD, RN, CNE
Judy Loveless-Morris, Public Member

Excused:

Jonathan Alvarado ARNP, CRNA
Quiana Childress, GCertHealthSc, BS, LPN
Mabel Ezeonwu PhD, RN
Emerisse Shen, ARNP
Joan Madayag, LPN

Assistant Attorney General:

Sierra McWilliams, Assistant Attorney General

Staff:

Paula R. Meyer, MSN, RN, FRE, Executive Director
Chris Archuleta, Director, Operations
Gerianne Babbo, Ed.D, MN, RN, Director, Education
Shad Bell, Assistant Director, Operations
Amber Bielaski, MPH, Assistant Director, Licensing
Debbie Carlson, MSN, RN, CPM, Director, Practice
Mary Sue Gorski, PhD, RN, Director, Advanced Practice,
Research and Policy
Karl Hoehn, JD, FRE, Assistant Director, Discipline – Legal
Grant Hulteen, Assistant Director, Discipline – Investigations and
WHPS
Bethany Mauden, Administrative Assistant
Kathy Moisio, PhD, RN, Director, Nursing Assistant Programs
Catherine Woodard, Director, Discipline and WHPS

I. Opening – Laurie Soine, Chair – DISCUSSION/ACTION

II. Call to Order

A. Introductions – Kaitlyn Ward, NCSBN

B. Order of the Agenda

III. NCQAC’s Vision - DISCUSSION

The NCQAC worked with facilitator, Katherine Boyd, to begin to vision the near future of their work. Ms. Meyer, the executive director, is retiring in the next year. The NCQAC discussed characteristics of a new executive director to assist the search committee in its work to find candidates for the position.

IV. Strategic Plan – DISCUSSION

Recommendation to continue the current strategic initiatives and do not recommend new ones.

A. Academic Progression – LPN

Background and purpose: Decline in number of LPN Graduates. Scope of Practice questions. Increasing diversity and inclusion in nursing workforce. Begin discussion of LPN education and practice.

A survey generated questions:

- What is the most helpful data to address identified issues?
- What factors negatively or positively affect program outcomes?
- How do academic progression pathways affect LPN workforce?

WA LPN Program Specifics

Total graduates by selected academic year;

2016.2017 (264)

2019.2020 (214)

2020.2021 (240)

Eight of nine schools are in Western Washington, two rural, two suburban, and the remaining urban.

two programs provide associate degrees and the remaining provide a certificate

Wide variability of prerequisite credits required

(Nursing Commission Annual Reports 2016-2021)

B. Nursing Assistants

Goal: Streamline nursing assistant training and testing processes, expand capacity through use of technology, and support progression into nursing.

The new curriculum is expected to be ready by the end of July. The curriculum is by unit and has video instruction.

C. Washington Health Professional Services (WHPS)

Goal: Increase the number of nurses enrolled in the Washington Health Professional Services (WHPS) program voluntarily and in lieu of discipline by 25% every two years through education, early identification, referral to treatment, and advocacy.

NCQAC and WHPS staff do this by promoting the just culture model and employment retention.

Baseline from 2019: 300 nurses Projected 2021: 375 nurses Projected 2023: 469 nurses Projected 2025: 587 nurses

Will require an additional case management team for each 100 nurses added to the program.

Current participants ~ 280

WHPS will be doing a BON Cast and exploring posters.

Concerns – collection sites issues, and closures. Getting appointments is difficult.

D. Communications

NCQAC Communications has identified three overarching goals, and the objectives listed below directly support these goals. Objectives will be met through specific tasks outlined in our separate workplan. Year One of the biennium will be spent doing the work to achieve these goals, and year two will be spent evaluating our success/progress, as well as finalizing any work that supports the goals. Evaluation methods will be determined for each objective prior to Year Two.

Goals:

- Provide exceptional communications internally and externally.
- Develop and implement a strong and meaningful identity for NCQAC, to include mission, vision statement, and logo.
- Ensure accessibility and inclusivity in all aspects of communication with the public and our stakeholders.

Research goals – using Anthro-Tech to evaluate the NCQAC website and usability testing.

New website is in development. Style guides are currently under development along with publication standards.

V. Burning Issues – DISCUSSION

The NCQAC discussed current issues in nursing and their regulatory impact.

Issues:

- Increasing numbers in nursing school. How could we help? – Critical gap groups, Nursing Program Approval Panel, Holistic admissions policy (beyond GPA).
- Just Culture – Acute care and Long Term Care.
- NCLEX – how many times can a candidate take the NCLEX in WA (unlimited), most states it is times. This may be an issue for the licensing committee. Accommodations are available.
- Safe Harbor
- Nurses with home businesses (etc. Botox)
- University partners – faculty salaries (inequity to salary bump), issues with simulation ratios and clinical placement issues.

VI. Subcommittees work and roles – Sierra McWilliams – DISCUSSION

The subcommittees of the NCQAC gather and analyze information and present recommendations to the full NCQAC for action. The subcommittees do not have decision making authority and therefore act on consensus to achieve the recommendations. Ms. McWilliams presented the roles of the subcommittees, their limits and how they work to bring recommendations to the NCQAC.

VII. Operational Updates – DISCUSSION

A. Laptops

The NCQAC issues laptop computers to all NCQAC members and pro tem members who work on disciplinary cases. Mr. Archuleta updated the members on necessary actions to keep their lap top computers current with security and access.

B. Emails

C. Board Pay

D. TEMS & Travel

VIII. Closing

IX. NCQAC and Pro Tem member recognition

At the end of each fiscal year, the NCQAC recognizes members completing their second term and pro tem members completing their fourth term. For the past two years, these members received their service awards, but members were not able to attend the meetings in person. The NCQAC and pro tem members who were not able to receive their service awards in person for 2020 and 2021 were invited to dinner with the current NCQAC and pro tem members.

X. Rules Workshop for Temporary Practice Permits – Dawn Morrell, Amber Zawislak – DISCUSSION

The current Temporary Practice Permit rules are antiquated. The Licensing subcommittee lead discussion on the current rules, current practices, and potential changes. The impacts of those proposals on hiring nurses must be discussed.